## BHARTIYA RASHTRIYA SHIKSHAN SANSTHA, LOHARA'S



# SHANKARRAO JAWALE PATIL MAHAVIDYALAYA, LOHARA

(Arts, Science & Commerce)

### TA. LOHARA DIST. OSMANABAD

Affiliated to Dr. Babasaheb Ambedkar Marathwada University, Aurangabad (M.S.)

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## Policy of Student's Grievance Redressal Cell

The student's Grievance Redressed Cell maintains unprejudiced educational atmosphere in the campus.

### Objectives:

- 1) To help the students deprived of the services offered by the college
- 2) To maintain impartiality and fair approach solving the students 'grievance
- 3) To develop the mutual understanding between the students and the official

#### Functions:

- 1) To solve the students' academic and administrative problems
- 2) To understand the problems of the students and help to redress their problems.
- 3) To assist the students and the officials to solve the problems.

#### Procedure:

Students Grievance Redressal Cell plays an important role to solve the problems between the student and staff of the college. If the student feels that he or she is treated unfairly, he/she can directly write to students' Grievance Redressal Cell. He/she can put the complaint in the complaint box placed in the college. Then, the cell puts that written complaint in the meeting. The cell understands the nature of the

grievance. The matter of discussion is kept secret. If the grievance is related between the students and the officials, they will be allowed to express their views before students' Grievance Redressal Cell. After discussing the matter in the meeting, the cell prepares a final report of the grievance and submits to the principal. Then, the course of action will be taken and the same will be intimated to the students. This process will be completed within 15 days.

# Student's Grievance Redressal Cell

Sr. No.	Name	Designation
1	Dr. Vinayak Uddhavrao Patil	Chairman
2	Dr. Parvati Vinayak Mane	Co-Ordinator
3	Dr. Ramhari Madhukar Suryawanshi	Member
4	Dr. Vinod Dhondiram Acharya	Member
5	Mr. Balaji Baburao Sagar	Member
6	Ku. Vaishnavi Maruti Randive	Student Representative



Shankarrao Jawale Patil Mahavidyalaya Lohara Dist Osmanabad